

Course Description

Japanese Quality Management Concepts: Kaizen and Hoshin AMS307



Overview

Japanese Quality Management Concepts: Kaizen and Hoshin introduce Japanese methods and explain how they can lower the break-even point, and enable a company to seize competitive opportunities. They can work in any culture, not just Japan. These methods have been implemented by thousands of U.S. companies wishing to unlock the secret of Japanese business success. Combining Kaizen and Hoshin methods, businesses will achieve optimum levels of quality participation and productivity, initiating a complete transformation.

Learning Objectives

- Understand Kaizen concepts (process-oriented management vs. results-oriented management)
- Understand innovation and incremental improvements, taking small steps to build against larger goals
- Understand grass roots implementation and empowerment, building leaders from the ground up
- Understand policy deployment and cross functional involvement
- Understand Hoshin planning (developing vision and creating a track on which to make the journey)

Format

This course is highly interactive and adaptive to participant's interests and needs. A discussion approach is used and is accompanied by individual and team exercises.

Duration

One day

Who Should Attend

Executives, managers and supervisors responsible for participating in the design and implementation of strategic business plans, and any professional that has responsibility to focus a company or team on continued improvement would benefit by taking this course.