

Course Description

Leadership for High Performance Cross Border Teams AMS268

Overview

This program is designed to help participants gain an understanding of nuances associated with effective leadership in a global business environment. Participants will explore how culture effects stylistic communications and learn how to apply listening skills and empathy to become more engaging, empowering, and collaborative when working with team members across borders. Through relationship building, individuals will learn skills to help them transition from “command and control” leadership styles to “shape and influence”.



Learning Objectives

- Communicate effectively across cultural and organizational boundaries
- Manage both content and process requirements of their team
- Apply a participative leadership model
- Enhance team performance relative to increasing the degree of openness and trust between team members
- Manage and resolve conflicts effectively

Format

This program is a highly interactive and adaptive.

Duration

Three Days

Who Should Attend

Managers and Directors would benefit from taking this program.