

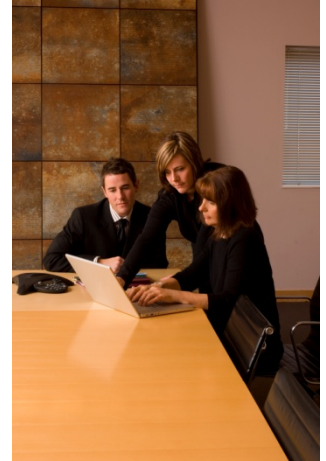
Course Description

Facilitation of Requirements Management Process AMS1014

14 Professional Development Units / On-line 10

14 Continuing Development Units / On-line 10

14 Education Hours / On-line 10



Overview

Successfully facilitating requirements occupies a great deal of the business analyst's repertoire. Successful requirements development results in a level of cognizance conducive to process and project success. This course will prepare the participants to facilitate various forms of requirements gathering sessions (informal and formal) and to properly document, communicate and manage the output of these sessions. The course will directly address the life cycle development and management of JAD sessions, brainstorming sessions, and other forms of group facilitation mechanisms.

Learning Objectives

- Understand the IIBA-BABOK® processes for total requirements management
- Define the role of the requirements facilitator
- Define the elements of effective facilitators and facilitation
- Approaching facilitated sessions as projects
- Understand and implement various facilitation formats and practices (local and remote)
- Utilize mind-mapping to elicit creativity and cognizance
- Explain the elements and practices of Business Analysis
- Validating requirements management results
- Defining the best practices, tools and techniques of professional facilitators
- Develop strategies for effective conflict management

Format

This course is highly interactive and how-to oriented. Discussion of concepts and principles is followed by hands-on exercises using a real project chosen by attendees. The emphasis is on the practical application and adaptation of selected tools and processes.

Delivery Options

Duration

Two days / On-line 10 hours

Who Should Attend

Business Side Business Analysts, Technical Project Managers, Customer Side Project Managers, and Customer Project Team Members would benefit by taking this course.