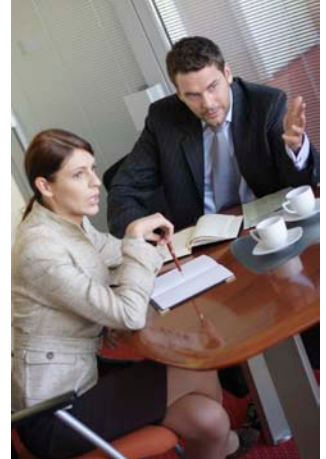


Course Description

Business Analysis: Collaboration for Success AMS1001

21 Professional Development Units / On-line 21
21 Continuing Development Units / On-line 21
21 Education Hours / On-line 21



Overview

The role of the Business Analyst (BA) has been expanding over the past decade. The BA function of the past was a reactive role, responding to client requests for systems improvements and other changes. Today, forward looking organizations look to the analyst and business process owner to work collaboratively so that business process adds value to the overall business operation. One crucial component of this is having a strategy for the proactive extension of functionality in applications that support the business process. In order to do this, the business analyst and process owner need an architectural approach to business process. In this program, we will explore the role and function of the BA working in partnership with business and information technology contributors.

Learning Objectives

- Understand the Business Analyst function
- Recognize the Business Analyst's role in business process improvement
- Define and disseminate business issues and improvements
- Understand the options for an application release strategy
- Determine vision, solution and scope
- Understand best practices for requirements definition and documentation
- Develop and apply traceability matrices
- Define the development path of the Business Case
- Introduce best practices for quality, assurance testing, and validation

Format

This course is highly interactive and how-to oriented. Discussion of concepts and principles is followed by hands-on exercises. The emphasis is on the practical application.

Delivery Options

Duration

Three Days / On-line 18 hours

Who Should Attend

IT Project Managers, Business Analysts, and Project Management Support Resources would benefit from this course.